

# **GARNET HILL LODGE Deposit and Cancellation Policy**

## **Deposits:**

A valid credit card is required at the time of reservation. To confirm a reservation for one night a 100% deposit is required at the time of booking. Greater than one night stay requires a 30% deposit. If there are fewer than 7 days remaining before your arrival, the full 100% deposit is required at the time of booking, regardless of the number of nights you will be staying.

## **Cancellations:**

Because of our small size, cancellations affect us significantly. All cancellations need to be sent in writing or email and will require a written response from Garnet Hill acknowledging this cancellation to be effective. A last-minute cancellation gives us little chance of booking the cancelled room due to our remote location. For these reasons we uphold a strict cancellation policy. If a cancellation is made more than 21 days prior to your arrival date, you will receive a refund of your deposit less a \$45 handling fee. Per our cancellation policy you will be responsible for your entire pre booked period if we do not receive a cancellation within 21 days of your arrival date. If we cannot rent this period to another guest within this 21 day period you will be charged for your original intended entire stay. We will NOT be held responsible for any and all weather conditions nor do we give any or implied weather guarantees. If a cancellation is made between 21 and 7 days of your arrival date the deposit will not be refunded, however the full amount of your deposit may be applied to a future stay within the next year. For any cancellation within 7 days of your arrival date the entire deposit will be forfeited. Should it be necessary for you to depart earlier than your confirmed departure date, you will be responsible for your entire stay as originally booked. Receipt of your deposit serves as acceptance of Garnet Hill Lodges deposit-refund policy.

## **Garnet Hill Lodge**

13th Lake Road North River, NY 12856  
518-251-2444 or 800-497-4207

[garnethill@frontiernet.net](mailto:garnethill@frontiernet.net)  
[www.garnet-hill.com](http://www.garnet-hill.com)